

How-To Guide for External Users

October 2025

pathways.arc.gov

Questions or help requests should be directed to pathways-support@arc.gov

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How to Use this Manual

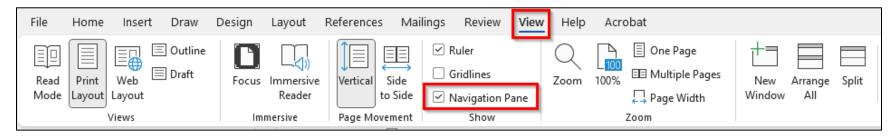
This manual provides step-by-step directions to utilize Pathways. For more information about when to complete actions and what criteria must be met to accurately complete each action, please reach out to your ARC project coordinator.

We recommend reading the section(s) related to the specific actions you are doing while completing those actions in Pathways.

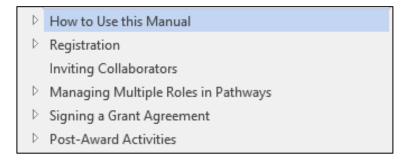
It is **not recommended** to read this manual in its entirety before you log into Pathways for the first time.

Navigating the Manual

To navigate the manual, start by using the navigation pane on the left side of the screen. To open the pane, click "View," then "Navigation Pane" in the "Show" section.



Each section of the manual covers how to complete an action in Pathways.



Click on the arrow next to the section you need. This will expand the section. Then click on the specific instructions you need. Be sure to use the instructions while completing the action in Pathways.



Post-Award Activities

How to Start a Post-Award Report

- Creating a Basic Agency Monitoring Report (BAMR)
- How to Create an Interim or Final Project Report How to Edit a Report
- Creating an ASAP Drawdown Request
- Amending Projects Providing Basic Agency Concurrence for Amendme...

Providing State Concurrence for Amendments



✓ Post-Award Activities

 How to Start a Post-Award Report

 ✓ Creating a Basic Agency Monitoring Report (BAMR)
 ✓ How to Create an Interim or Final Project Report
 Completing the Project "Report Setup" Tab
 Completing the "Progress Report" Tab
 Completing the "Financial Report" Tab
 Submitting the Interim or Final Report:
 How to Edit a Report

 Creating an ASAP Drawdown Request
 Amending Projects
 Providing Basic Agency Concurrence for Amendme...
 Providing State Concurrence for Amendments

Where to Start

When using the manual for the first time:

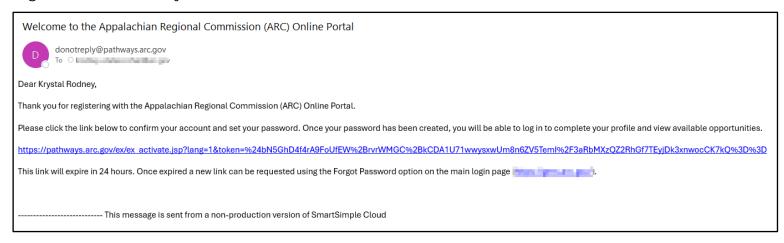
- 1. Click on the "Registration" section.
 - a. If you received an email titled, "Welcome to the Appalachian Regional Commission (ARC) Online Portal," read the "Registering in Pathways with a Direct Link" section while completing your registration.
 - b. If you received an email titled, "Invitation to Collaborate on Application," read the "**If You Were Invited to Collaborate**" section while completing your registration.
 - c. If you are the Pathways administrator for your organization or cannot find your organization in the list of existing organizations, read the "**Registering Your Organization**" section while completing your registration.
 - d. Otherwise, please email pathways-support@arc.gov to gain access to Pathways.
- 2. If you are a project **primary contact** and need to add contacts to your project, read the "**Inviting Collaborators**" section.
- 3. If you have multiple roles in Pathways, read the "Managing Multiple Roles in Pathways" section.



Registration

Registering in Pathways with a Direct Link

Users who are connected to a current or past ARC project will receive an email like the one below with a link to activate your registration in Pathways:



Click the link in the email within 24 hours to complete your profile and create your password. Once you have completed both, you can access the Pathways system.

If the link has expired, please go to pathways.arc.gov and click "Forgot Password?" To complete the registration process.

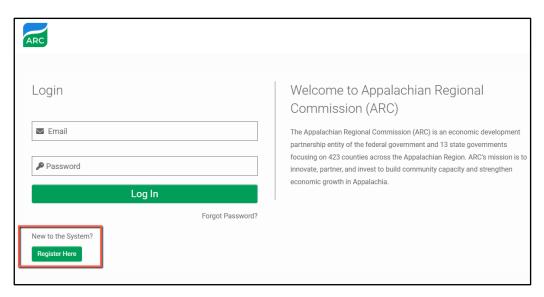
Please reach out to your project coordinator if you have not received a registration email.



Registering Your Organization

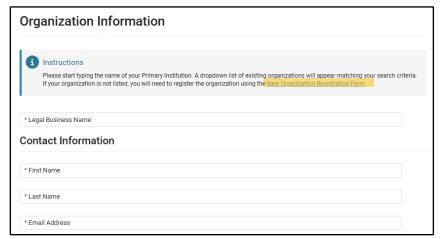
You will need to register if you are a new user. There are two ways to register:

Click the "Register Here" button.

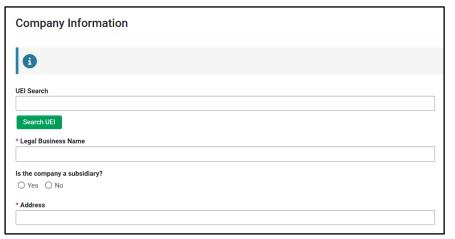


Fill in the form, starting with the legal business name. If your organization's name does not appear in the list, click on the "New Organization Registration Form" link. Both options allow you to register as a new user.

Existing Organization



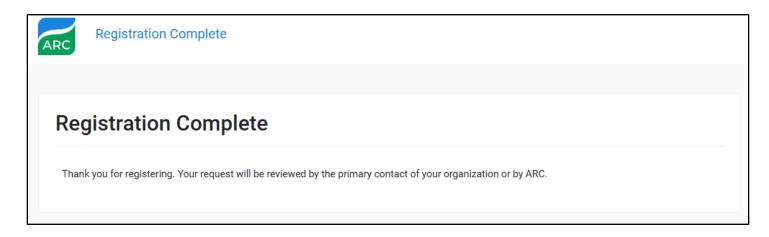
New Organization





Note: If you are registering with an organization that is new to the system, you will need your organization's **Unique Entity**Identifier (UEI) number. If your organization does not have a UEI number, it can register for one at the **System for Award**Management website (www.sam.gov). Please verify your organization's UEI number at www.sam.gov) before registering.

After reviewing and verifying your information, press "Submit" at the bottom of the page. You will see the following message:

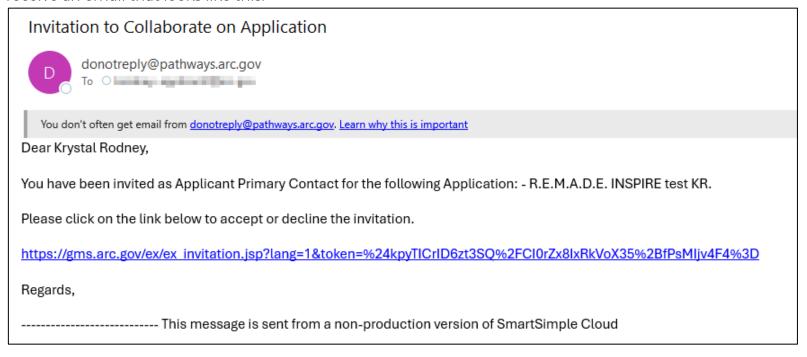


Once your profile has been approved, you will receive an email from <u>donotreply@pathways.arc.gov</u> with a link to set up your password. Once complete, you can log in to Pathways.



If You Were Invited to Collaborate

You may be invited to work on an application or project. If you have been invited to view, edit, and/or sign an application, you will receive an email that looks like this:



Click the link in the email. You will see an invitation that looks like this:





The invitation will also show your designated role in the application collaboration process. For more information on designated roles, refer to the "Inviting Collaborators" section of this manual.

Click "Accept" to consent to work on the application in the role selected for you. Click "Decline" if you do not want to collaborate on the application or if you need a different role.

• **Note**: If you require a different role, please reach out directly to the application's primary contact to request a new invitation with the correct role. You will not be able to submit this request via Pathways.

Once you click "Accept," you will see this message:

Invitation to Participate as a Collaborator

Thank you for accepting the invitation. To log in to the system, please use this link: Here

Step 1:

- ARC Project Control or an Org Admin within your organization will review your registration
- If approved, you will receive an email with a link to activate your account after the review has been complete
- If you already have an account and have forgotten your password, click on the "Forgot Password?" link on the login page (under the "Login" button), and you will be sent an email with instructions about how to reset your password.

Step 2:

Once logged in to the system, navigate to the Applications in Progress shortcut.

If you are already registered in Pathways, you can log into the system.

If you are not registered in Pathways, you will receive an email to activate your account once your collaborator information is approved.



Inviting Collaborators

You can invite others to work on the application with you. In the "Inviting Collaborators" section, click the green envelope button.



Click the green (+) button.

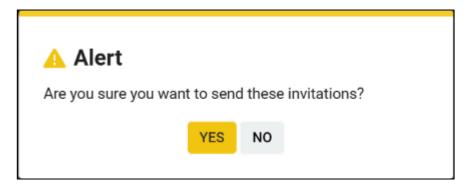


Enter the collaborator's information and choose their role. Each role can perform different actions in the application:

Role	Who can use it	Actions in the application
Applicant Authorized Representative	The person in your organization with the legal authority to certify and sign documents	SignEditView
Applicant Contact View Only	Someone in your organization who needs to view the project	• View
Applicant Financial Contact	Someone in your organization who completes financial reporting for projects	EditView
Applicant Project Contact	The main point of contact for the project	EditView
Applicant Staff	Someone in your organization who needs to edit the application	EditView
External Support	Anyone outside of your organization who needs to work on the project	EditView



Click "Save," then "Invite." You will see an alert window that looks like this:



Click "Yes," then close the window. The person(s) will get an email inviting them to collaborate on the application.

Managing Multiple Roles in Pathways

You may have more than one role in the Pathways system, depending on the actions you may need to perform on different projects. For example, you may be the primary contact for one project and the LDD staff member on another project. All roles can be accessed from the same account; you will not need a different account for each role in Pathways.

Applicants & Grantees

As an applicant or grantee, all your projects will be in the "**Applicant Home**" section and will automatically appear on your homepage when you log into Pathways. You do not need to do anything else to view or take actions on your projects.





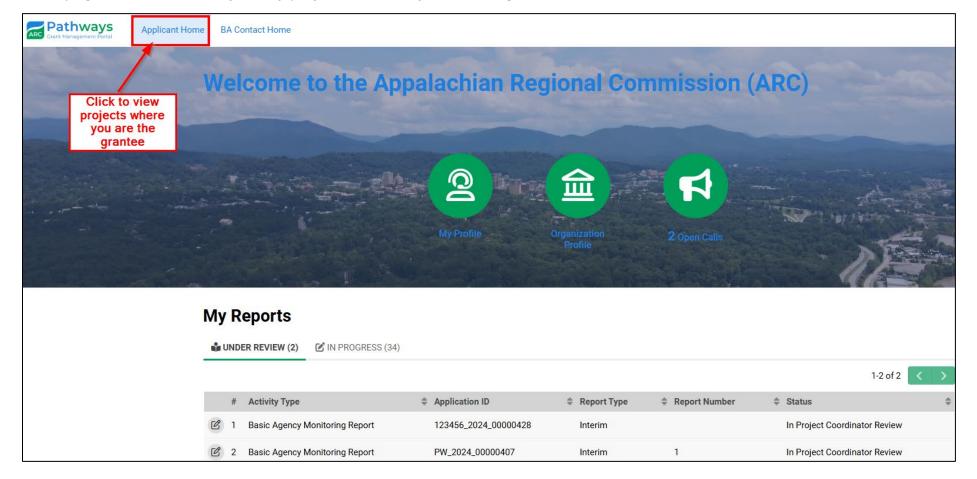
If you have different roles for different projects, Pathways will allow you to do any necessary actions based on your role on the project.

For example, if you are the **authorized representative** on Project 1 and **applicant contact view only** on Project 2, you will only be able to sign or edit documents on Project 1.

If you do not have the correct access to a project, please reach out to the project's primary contact, your ARC project coordinator, or email pathways-support@arc.gov.

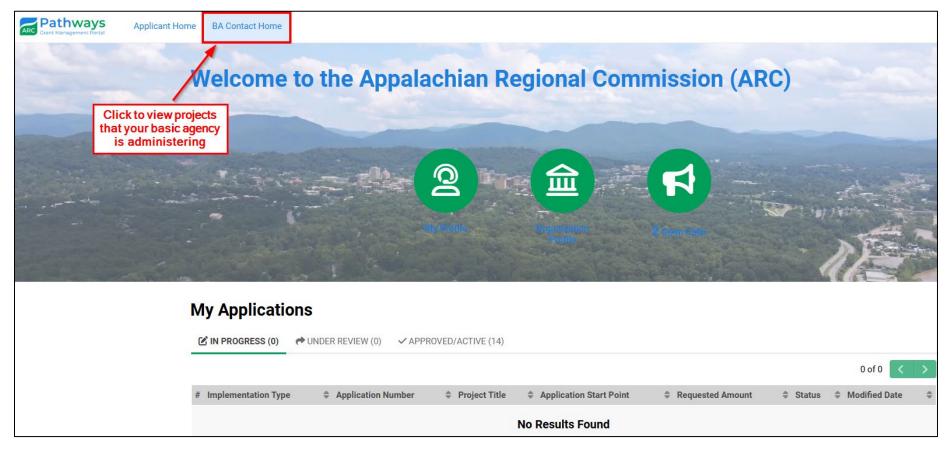
Basic Agency Contacts

As a basic agency contact, you will have two portals to view projects. When you login, you will see the "**Applicant Home**" homepage, which will show you any project for which you are the grantee.





To see projects that you are administering as a basic agency, click on "BA Contact Home."

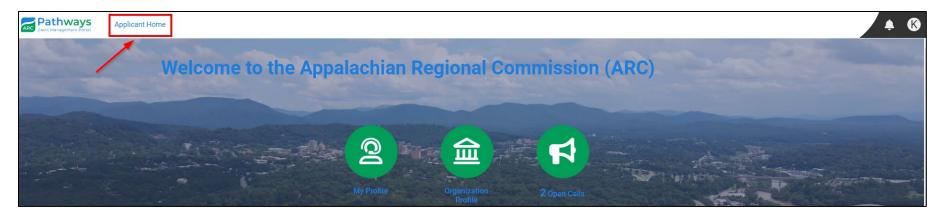


Upon login, choose the correct portal to perform the necessary actions for each project. You can easily switch between portals by clicking on the necessary portal at any time.

State & LDD Staff

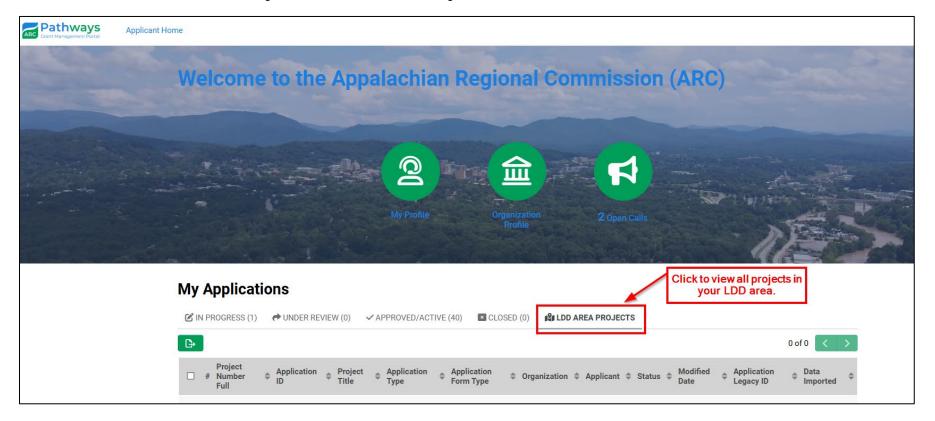
As a state or LDD staff member, all projects for which you are a contact will be in the "**Applicant Home"** section and will automatically appear on your homepage when you log into Pathways.





To view all projects that are in your LDD or state area:

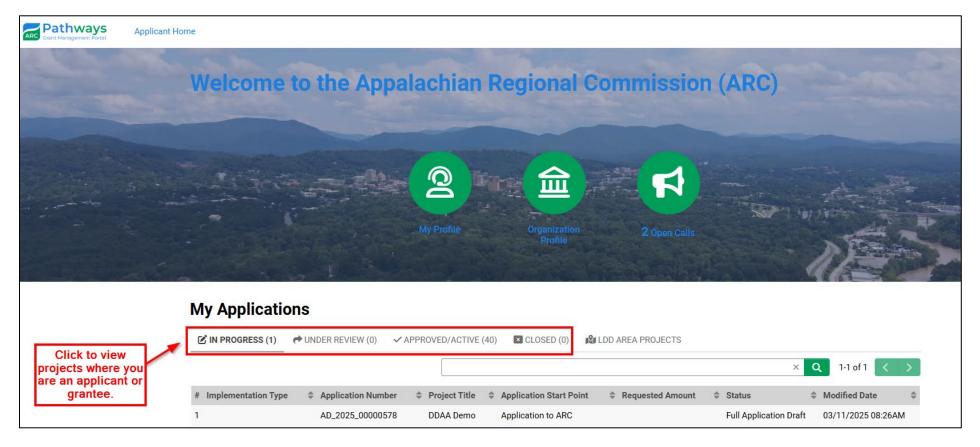
- 1. Go to the "My Applications" section of the homepage.
- 2. Click on the "LDD Area Projects" or "State Area Projects" tab.





To view projects for which you are an applicant or grantee:

- 1. Go to the "My Applications" section of the homepage.
- 2. Click on the correct tab.
 - a. In Progress tab: LOIs or applications that have not been submitted to ARC.
 - b. Under Review tab: LOIs or applications that have been submitted and are being reviewed by ARC.
 - c. Approved/Active tab: All open projects.
 - d. Closed tab: All closed projects.

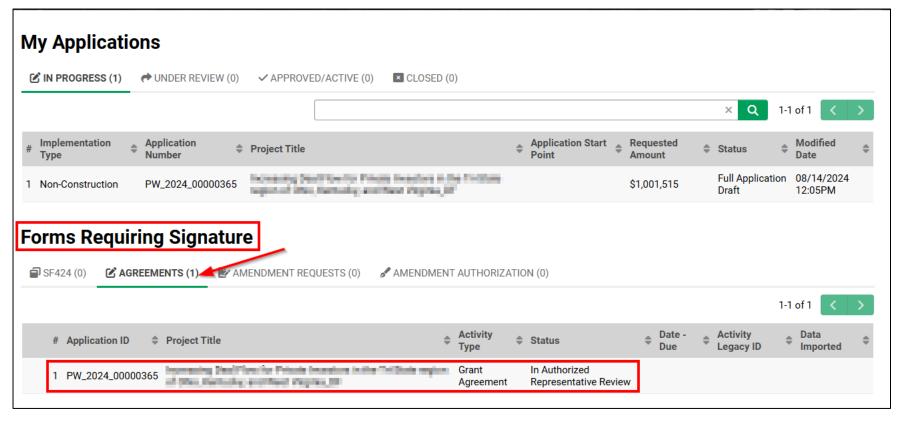




Signing a Grant Agreement

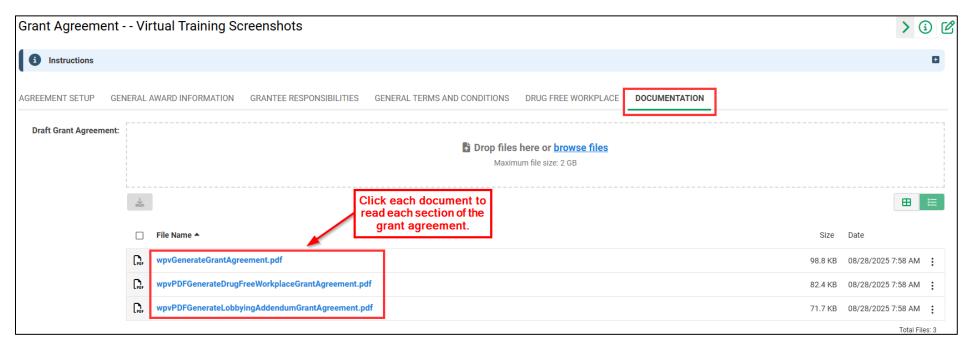
Once your application is approved, you can sign your grant agreement.

- 1. From the homepage, scroll to "Forms Requiring Signature."
- 2. Click on the "Agreements" tab, then click on the grant agreement.





3. Click on the "Documentation" tab. Click on each pdf document to view each section of the agreement.

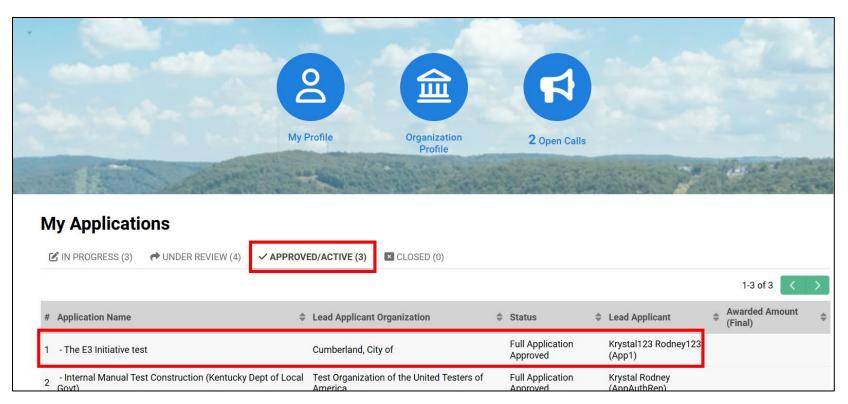


4. Click "Sign Grant Agreement" at the bottom of the page.



- 5. You will see an alert window. Click "Yes."
- 6. You will see the confirmation window.

7. Your application will now move to the "Full Application Approved" status. Moving forward, you can find your application in the "My Applications" section of the homepage, under the "Approved/Active" tab.

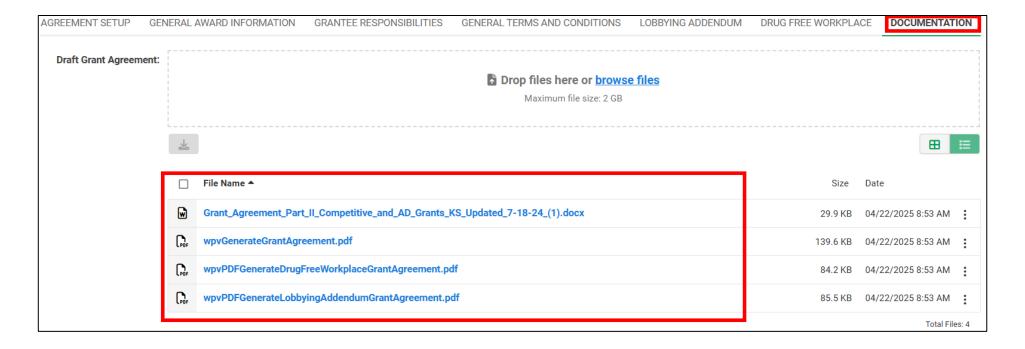




Downloading the Grant Agreement

To download a grant agreement before signing:

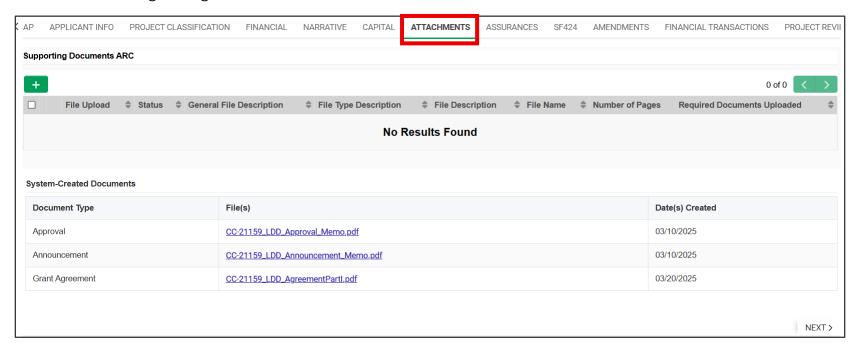
- 1. Go to the "Documentation" tab.
- 2. Click on the document you would like to download. The download will begin automatically.





To download a grant agreement after signing:

- 1. On the homepage, go to the "My Applications" section.
- 2. Click on the "Approved/Active" tab.
- 3. Click on the desired project.
- 4. Click on the "Attachments" tab.
- 5. Scroll to the **"System-Created Documents**" section.
- 6. Click on the grant agreement.



Negotiating a Change to Your Grant Agreement

If it is necessary to submit a request to negotiate a change to your grant agreement, contact projectcompliance@arc.gov regarding negotiating changes.



Post-Award Activities

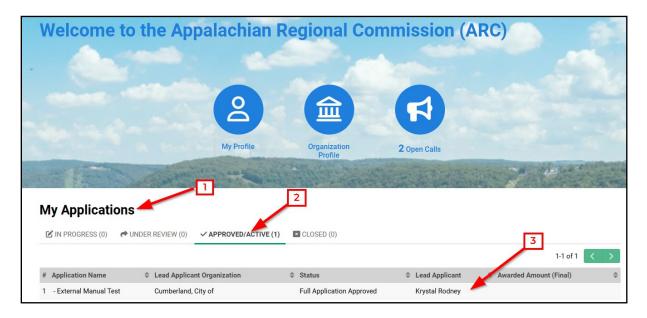
All post-award reports will be in the "Post-Award Activities" tab.

This includes:

- ASAP drawdown requests
- Basic agency monitoring reports (BAMRs)
- Project reports

How to Start a Post-Award Report

- 1. From the homepage, go to the "My Applications" section.
- 2. Click the "Approved/Active" tab.
- 3. Click on the desired application.

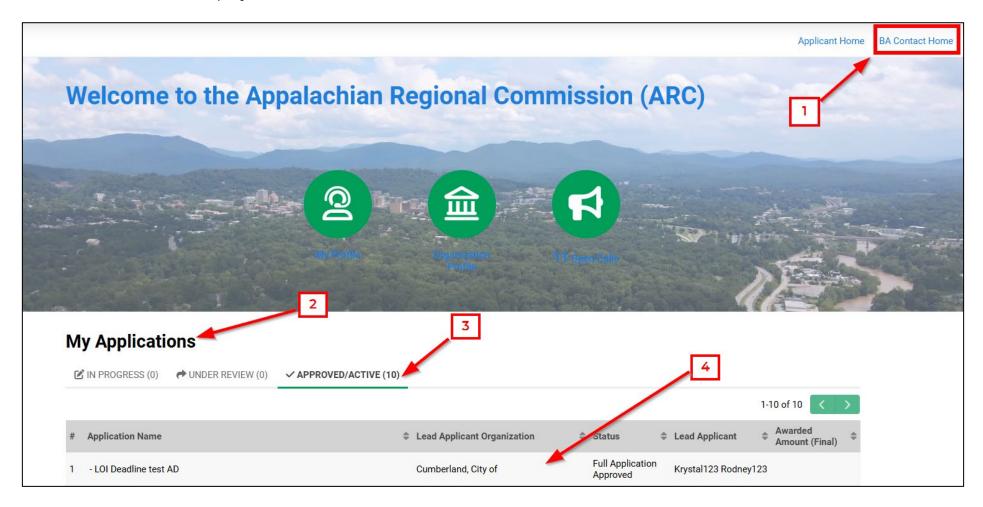




Creating a Basic Agency Monitoring Report (BAMR)

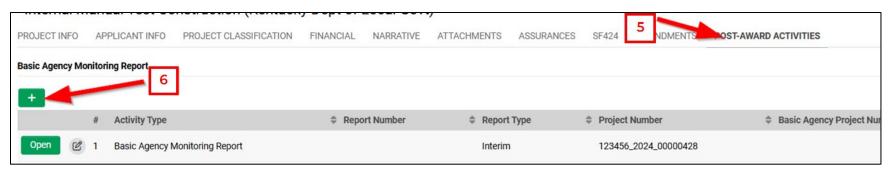
How to Create a BAMR

- 1. On the homepage, click "BA Contact Home."
- 2. On the homepage, go to the "My Applications" section.
- 3. Click the "Approved/Active" tab.
- 4. Click on the desired project.

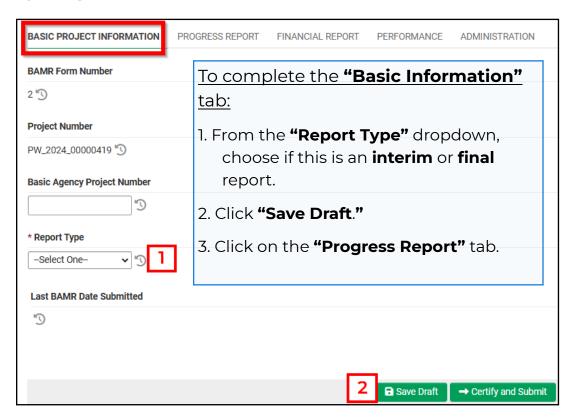




- 5. Click on the "Post-Award Activities" tab.
- 6. Click the green (+) button above the "Basic Agency Monitoring Report" section.

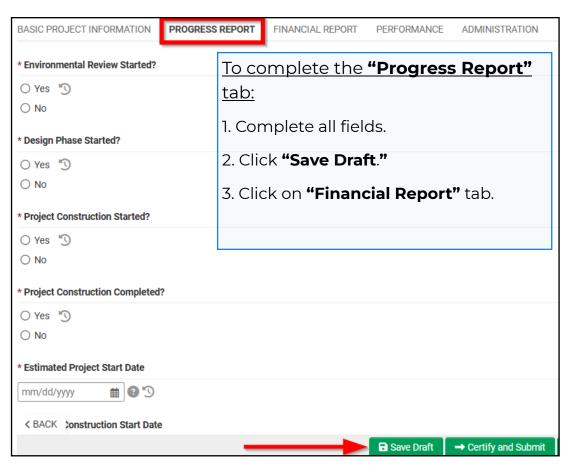


Completing-the-®asic-Information™Tab





Completing-the-®Progress-Report™Tab



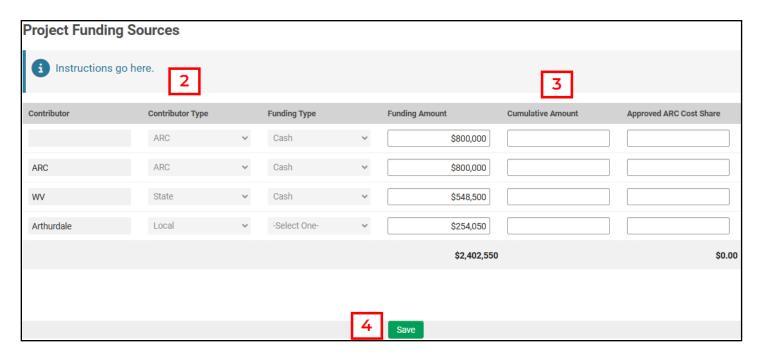
Completing-the-Financial-Report™ab

1. Click "Open" under the "Project Funding Sources" tab in the top menu.





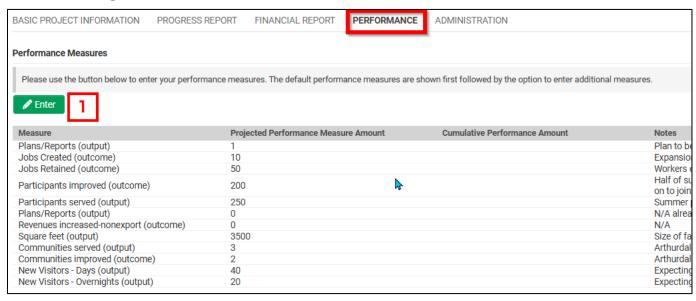
- 2. The "Contributor," "Contributor Type," and "Funding Type" will be filled in for you.
- 3. Enter the "Cumulative Amount" for each line item. This is the amount that you've spent for each line item during the entire project so far.
- 4. Click "Save" at the bottom of the window, then close the window.
- 5. Click "Save Draft" at the bottom of the "Financial Report" tab.
- 6. Click on the "Performance" tab.



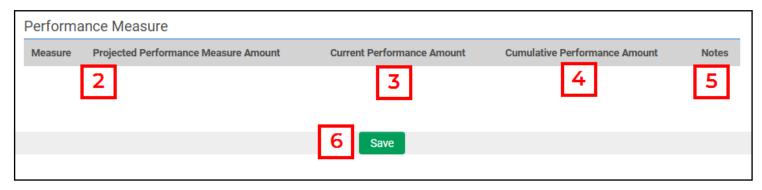


Completing-the-®Performance™Tab

1. Click the green "Enter" button under "Performance Measures."



- 2. The "Measures" and "Projected Performance Measure Amount" columns will be filled in for you.
- 3. Enter the "Current Performance Amount" for each measure. This is the amount of the performance measure that has been reached during this reporting period.
- 4. The "Cumulative Performance Amount" for each measure will be automatically calculated by the system. This is the total amount of the performance measure that has been reached during the project so far.
- 5. Enter any important notes for each measure as needed.
- 6. Click "Save" at the bottom of the window, then close the window.





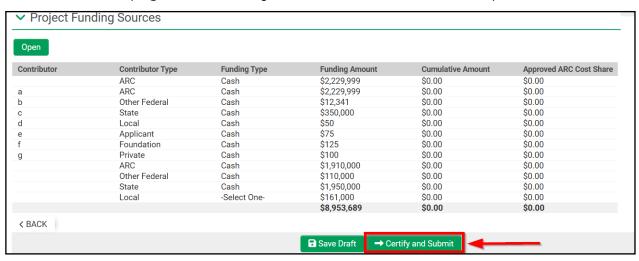
7. Click "Save Draft" at the bottom of the main page.



Submitting-the-Basic-Agency-Monitoring-Report

As-a-Primary-Basic-Agency-Contact

1. Click "Save Draft." If you are the "Primary Basic Agency Contact" for the project, you will see a "Certify and Submit" button at the bottom of the page. Click "Certify and Submit" to submit the report to ARC.

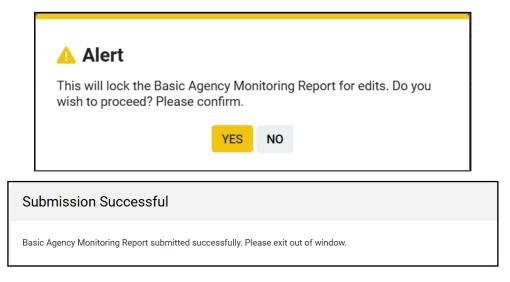


2. If there are errors or missing information on the report, you will see this message bar at the top of the page: Click the links in the "Submission Failed" message bar to navigate to the errors. Once all errors are corrected, click "Certify & Submit."



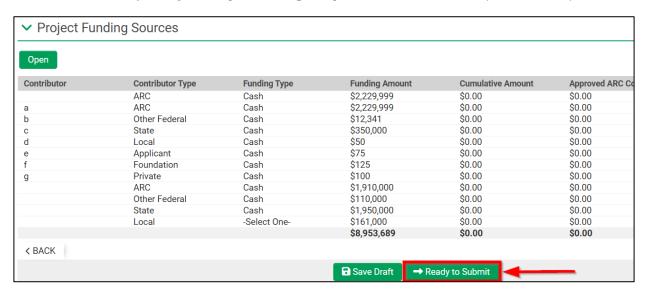


3. You will see this alert window. Click "Yes" to submit the report. Click "No" to return to the report to make changes. After clicking "Yes," you will see the "Submission Successful" message below.



For-All-Other-Roles

1. Click "Save Draft." For all other roles for the project, you will see a "Ready to Submit" button at the bottom of the page. Click "Ready to Submit" to notify the primary basic agency contact that the report is complete.

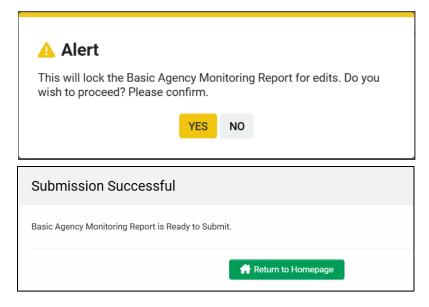




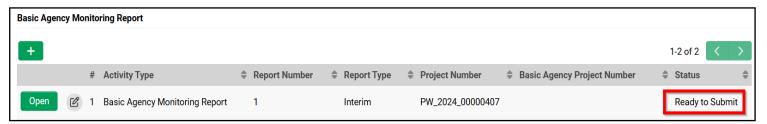
2. If there are errors or missing information on the report, you will see this message bar at the top of the page: Click the links in the "Submission Failed" message bar to navigate to the errors. Once you correct all errors, click "Certify & Submit."



3. You will see this alert window. Click "Yes" to submit the report. Click "No" to return to the report to make changes. After clicking "Yes," you will see the "Submission Successful" message below.



4. This will put the basic agency monitoring report in the primary basic agency contact's queue with the status of "**Ready to Submit**."



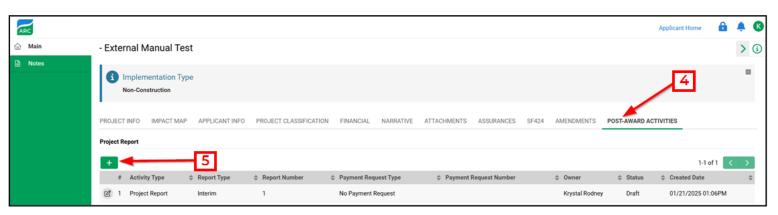


How to Create an Interim or Final Project Report

- 1. On the homepage, go to the "My Applications" section.
- 2. Click on the "Approved/Active" tab.
- 3. Click on the desired project.



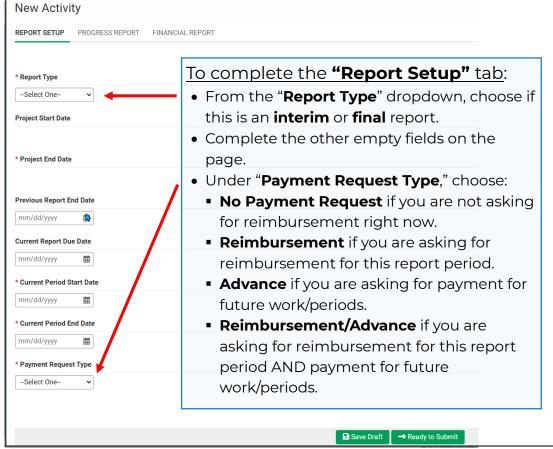
- 4. Click on the "Post-Award Activities" tab on the far right of the screen.
- 5. Click the green (+) button under the "Project Report" section.





Completing the Project "Report Setup" Tab

- 1. From the "Report Type" dropdown, choose if this is an interim or final report.
- 2. Complete the empty fields.
- 3. Under "Payment Request Type," choose one of the following:
 - **No Payment Request** if you are not asking for reimbursement right now.
 - **Reimbursement** if you are asking for reimbursement for this report period.
 - Advance if you are asking for payment for future work/periods.
 - **Reimbursement/Advance** if you are asking for reimbursement for this report period AND payment for future work/periods.
- 4. Click "Save Draft."





Completing the "Progress Report" Tab

- 1. Complete the required fields.
- 2. Click "Enter" under "Performance Measures." A new window will open.



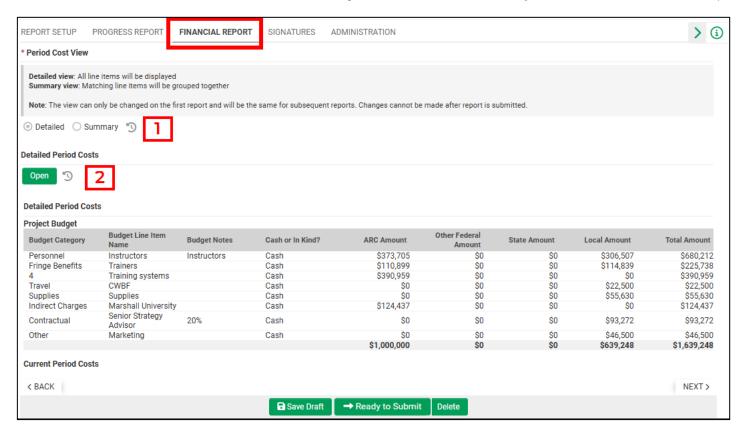
- 3. Enter the "Current Performance Amount" for each measure. This is the amount of the performance measure that has been reached during this reporting period.
- 4. The "Cumulative Performance Amount" for each measure will be calculated by the system. This is the total amount of the performance measure that has been reached during the project so far.
- 5. Enter any important notes for each measure, as needed.
- 6. Click "Save" in the "Performance Measures" window, then close the window.
- 7. Click "Save Draft" on the "Progress Report" tab.
- 8. Click on the "Financial Report" tab.





Completing the "Financial Report" Tab

- 1. Under "Period Cost View," click on "Detailed View" or "Summary View."
 - a. "**Detailed View**" will show every line item as listed in your application. For example, if listed three personnel budget line items separately on your application, you will report on each personnel item separately.
 - b. The "Summary View" will group line items under each budget category. For example, if listed three separate personnel budget line items on your application, all three items will be grouped together, and you will enter one number reflecting the total amount spent.
 - c. Note: Once you select a detailed or summary view, you will continue to use that view for the rest of the project. You will not be able to change your choice.
- 2. Under "Detailed Period Costs" or "Summary Period Costs," click "Open." A new window will open.



The top table shows the proposed budget that was entered with the application.

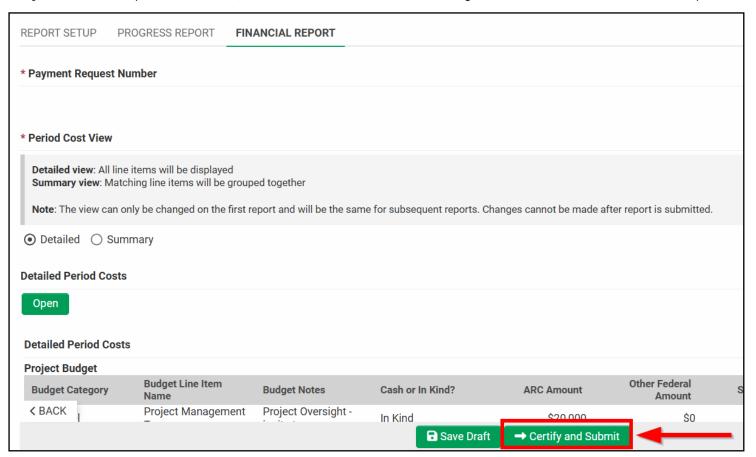


- 3. Under "Current Period Costs," enter all costs for the current reporting period (from the dates entered on the "Report Setup" tab).
- 4. If you are requesting a **reimbursement + advance**, scroll to the bottom of the page to fill out the "**Forecast Period Costs**" table as well.
- 5. Click "Save," then close the window.
- 6. Click "Save Draft" in the "Financial Report" tab.

Submitting the Interim or Final Report:

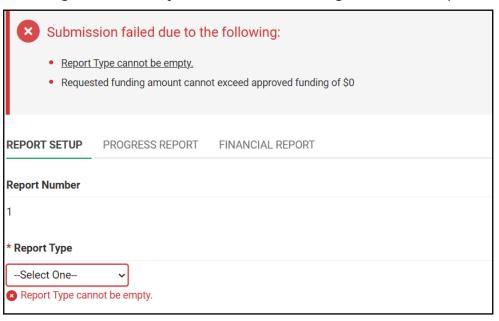
As-an-Authorized-Representative

1. Once you have completed all tabs, click "Save Draft." Click "Certify and Submit" to submit the report to ARC.

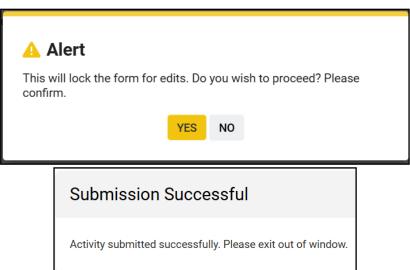




2. If the report has errors or missing information, you will see this message bar at the top of the page:



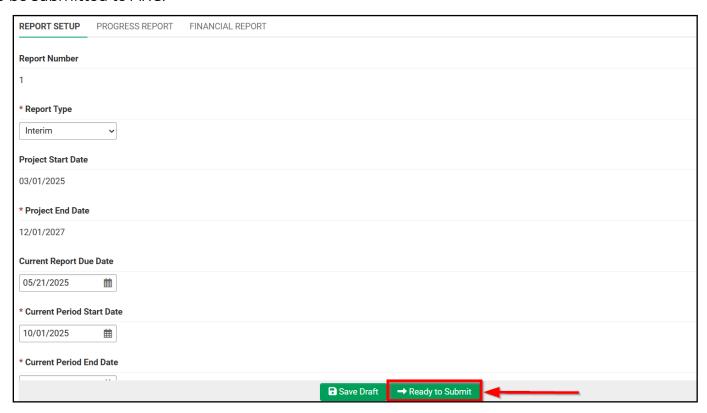
- 3. Click the links in the "Submission Failed" message bar to navigate to the errors. Once you correct all errors, click "Certify & Submit."
- 4. You will see this alert window. Click "**Yes**" to submit the report. Click "**No**" to return to the report to make changes. After clicking "**Yes**," you will see the "**Submission Successful**" message below.





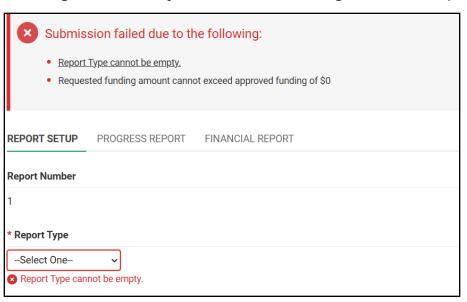
For-All-Other-Roles

1. Once you have completed all tabs, click "Save Draft." For all other roles in the project, you will see a "Ready to Submit" button at the bottom of the page. Click "Ready to Submit" to notify the authorized representative that the report is ready to be submitted to ARC.





2. If the report has errors or missing information, you will see this message bar at the top of the page:



3. Click the links in the "**Submission Failed**" message bar to navigate to the errors. Once all errors are corrected, click "**Ready to Submit**." You will see this alert window:



4. Click "Yes" to submit the report. Click "No" to return to the report to make changes. After clicking "Yes," you will see the "Submission Successful" message below. Click "Return to Homepage" to close the window.



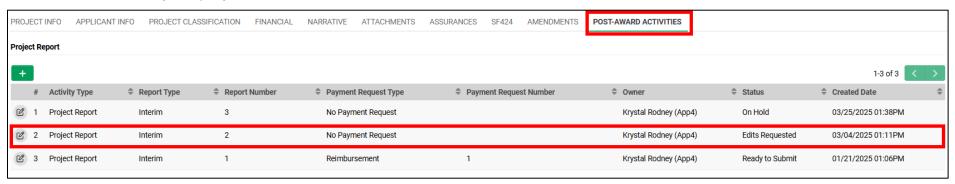


5. This will put the project report in your authorized representative's queue with the status of "Ready to Submit."



How to Edit a Report

After you submit your report, you may be notified that edits have been requested. You can find your report in the "**Post-Award Activities**" section of your project.



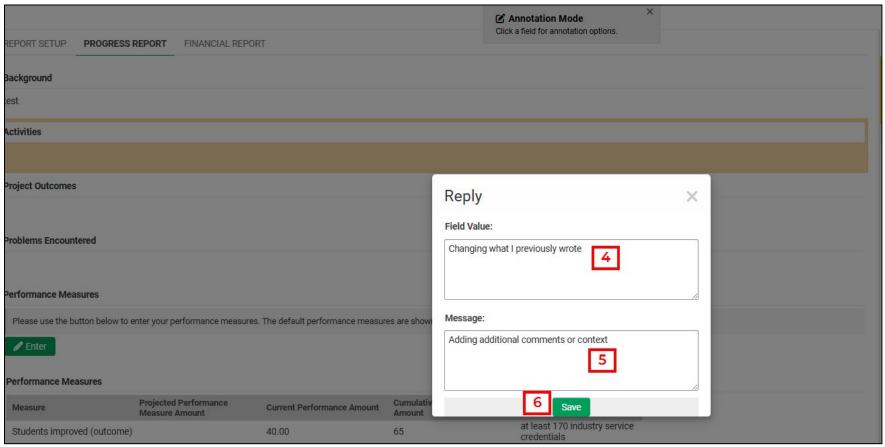
To edit your report:

- 1. Click on the **button** to go into annotation mode.
- 2. The sections that require edits will be highlighted in yellow. On the right side of your screen, you will also see notes about what needs to be revised.
- 3. Read the notes and make edits, as necessary.





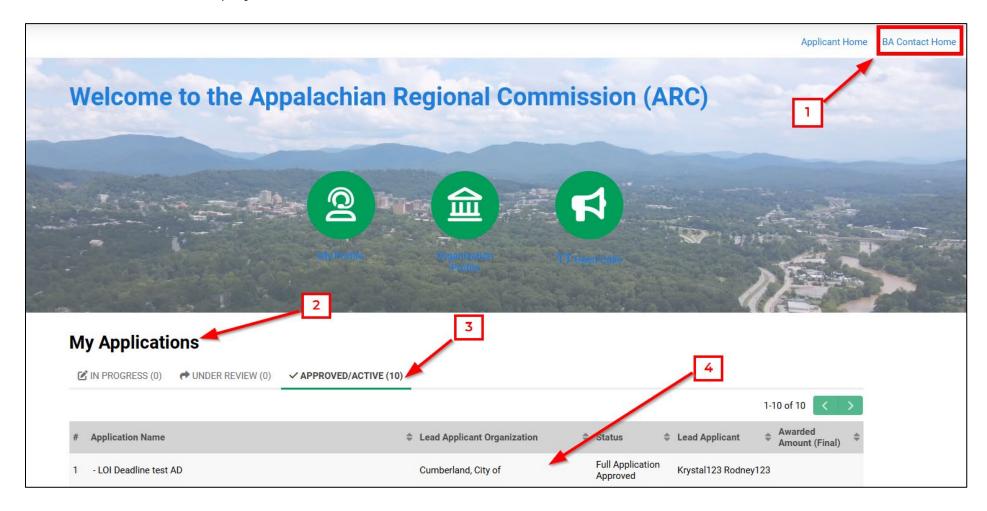
- 4. If you would like to change what you previously entered in that section, add it to the "Field Value" textbox.
- 5. If you would like to make additional comments about that section, enter them in the "Message" textbox.
- 6. Click "Save."
- 7. Once you complete the revisions, click "Save Draft." Click "Certify and Submit."





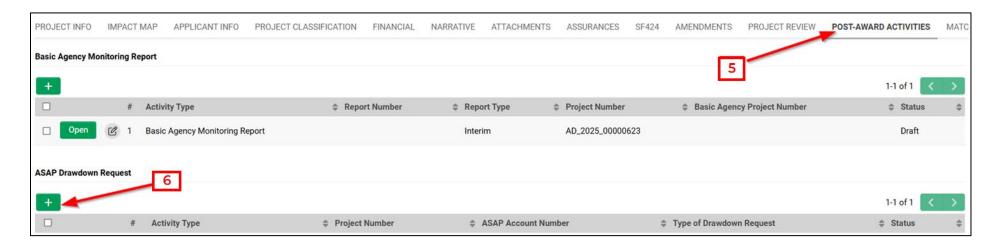
Creating an ASAP Drawdown Request

- 1. On the homepage, click "BA Contact Home."
- 2. On the homepage, go to the "My Applications" section.
- 3. Click the "Approved/Active" tab.
- 4. Click on the desired project.





- 5. Click on the "Post-Award Activities" tab.
- 6. Click the green (+) button above the "ASAP Drawdown Request" section.



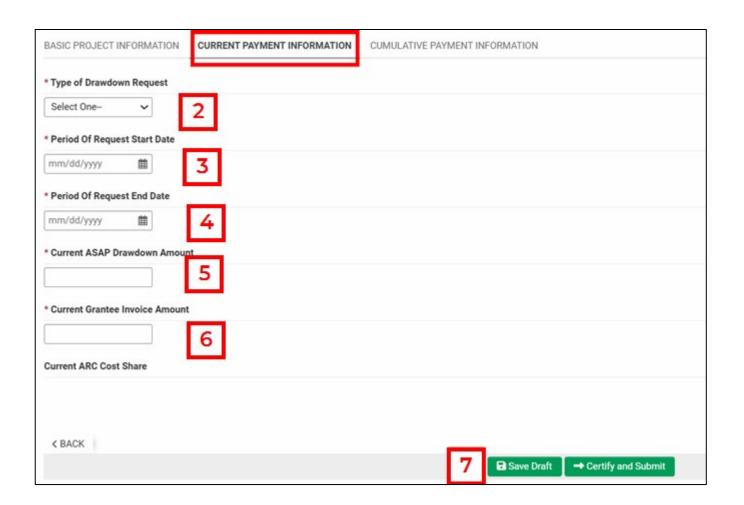
Completing the ASAP Drawdown Request

1. Click "Save Draft." The Basic Information tab and Cumulative Information tab will be filled in by the system.



- 2. On the "Current Payment Information" tab, under "Type of Drawdown Request," choose "Interim" or "Final."
- 3. Enter the start date for the request under "Period of Request Start Date."
- 4. Enter the end date for the request under "Period of Request End Date."
- 5. Under "Current ASAP Drawdown Amount," enter the amount of the request.
- 6. Under "Current Grantee Invoice Amount," enter the total amount you have spent during this period. This includes all funds spent from other funding sources.
- 7. Click "Save Draft."



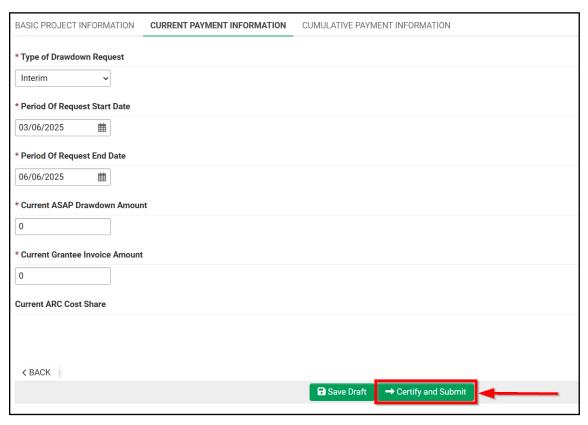




Submitting the ASAP Drawdown Request

Basic-Agency-Contacts

1. Click "Save Draft." If you are a "Primary Basic Agency Contact" for the project, you will see a "Certify and Submit" button at the bottom of the page. Click "Certify and Submit" to submit the report to ARC.

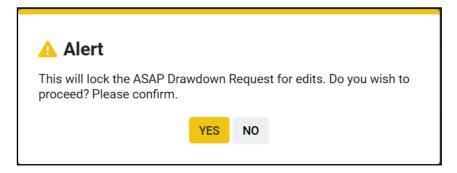




2. If there are errors or missing information on the report, you will see this message bar at the top of the page: Click the links in the "Submission Failed" message bar to navigate to the errors. Once all errors are corrected, click "Certify & Submit."



3. You will see this alert window. Click "Yes" to submit the report. Click "No" to return to the report to make changes. After clicking "Yes," you will see the "Submission Successful" message below.

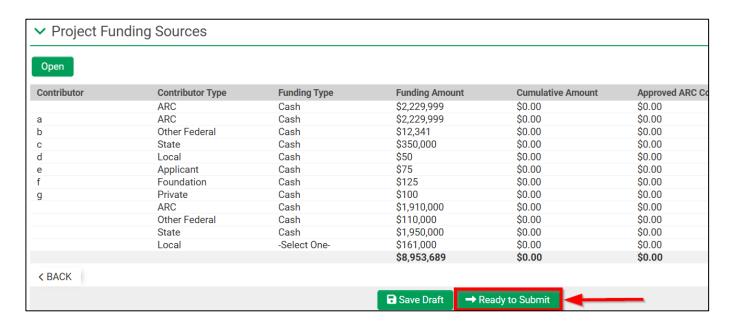






All-Other-Roles

1. Click "Save Draft." For all other roles for the project, you will see a "Ready to Submit" button at the bottom of the page. Click "Ready to Submit" notify the primary basic agency contact that the report is complete.

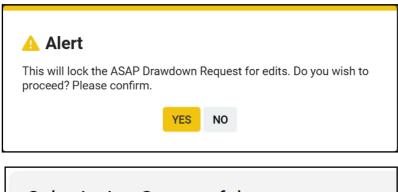


2. If there are errors or missing information on the report, you will see this message bar at the top of the page: Click the links in the "Submission Failed" message bar to navigate to the errors. Once you correct all errors, click "Ready to Submit."



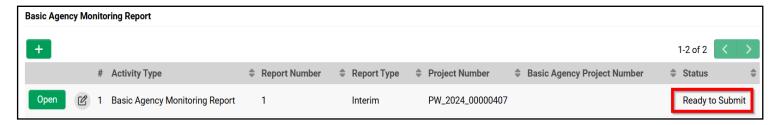


3. You will see this alert window. Click "Yes" to submit the report. Click "No" to return to the report to make changes. After clicking "Yes," you will see the "Submission Successful" message below.



Submission Successful Request submitted successfully. Please exit out of window.

4. This will put the basic agency monitoring report in the **primary basic agency contact's queue** with the status of "**Ready to Submit.**"





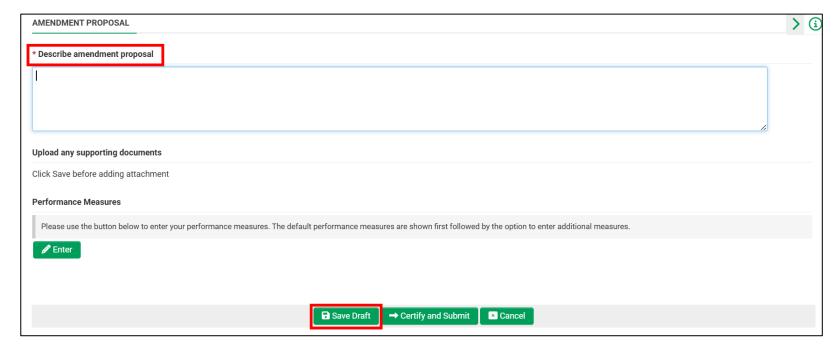
Amending Projects

How to Create an Amendment Proposal

- 1. From the homepage, go to your application. Click on the "Amendments" tab (on the top right-hand corner).
- 2. Click the **green (+) button** on the left side of the screen above the grey bar. A new window will open.

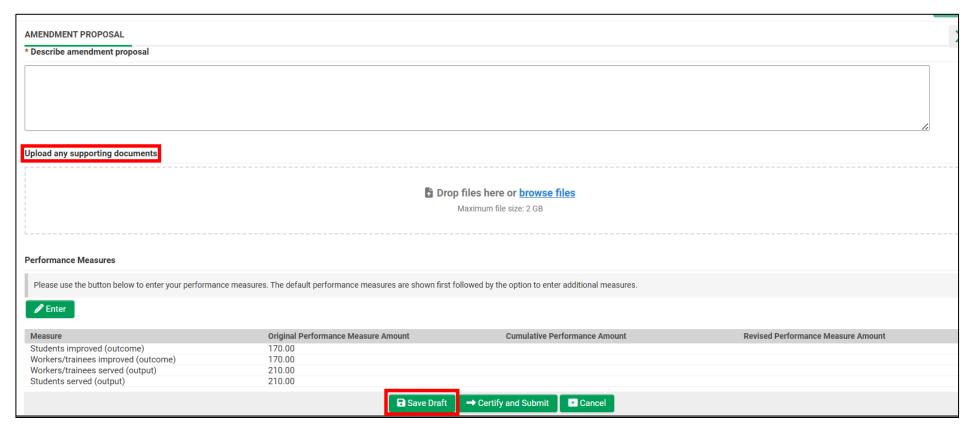


3. Enter a short explanation of what you would like to change in the project, then click "Save Draft."



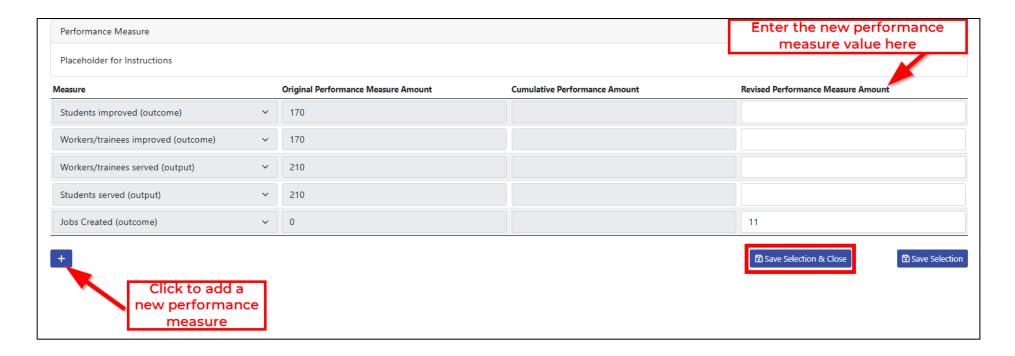


4. The "Supporting Documents" window and your original performance measures will appear. To upload supporting documents, drag and drop the file into the dotted box, or click "browse files." Click "Save Draft."

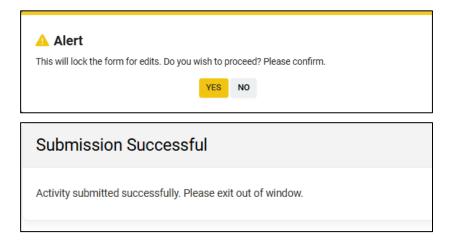


- 5. To **revise performance measures**, click on the "**Enter**" button under "**Performance Measures**." Enter the revised performance measure amounts in the far-right column.
- 6. To **add performance measures**, click the **blue (+) button** under the "**Measure**" column. Enter the amount for the new performance measure in the "**Revised Performance Measure Amount**" column.
- 7. After making all necessary changes, click "Save Selection & Close." A pop-up window will appear. Click "OK."





- 8. Click "Save Draft" on the main page. Then click "Ready to Submit."
 - o If you are the authorized representative for the project, you will see a "Certify and Submit" button.
- 9. You will see an alert window. Click "Yes" to submit or click "No" to make more changes to the amendment. After clicking "Yes," you will see a "Submission Successful" message. Your project coordinator will send along more information and/or the appropriate forms as needed.





Adding Information to an Amendment Proposal

If your project coordinator needs more information to process your amendment request, they will ask you to edit the amendment.

Your amendment will open in annotation mode, and your screen will look different from the original amendment proposal you submitted. Your screen will look like this:

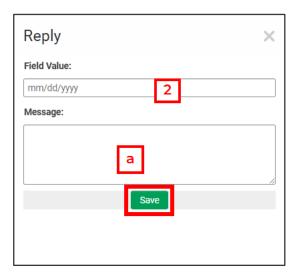


1. On the right side of the screen, click "Reply" on the annotation. A new window will open.

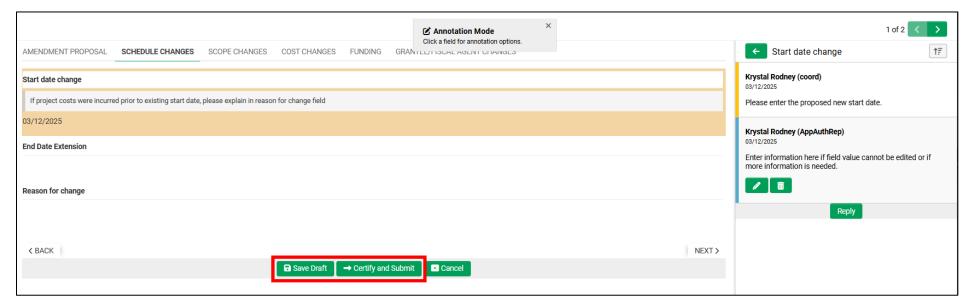




- 2. Enter the requested information into the "Field Value" section. Click "Save."
 - a. If the field value cannot be edited or you need to share more information, enter the requested information in the "Message" section.

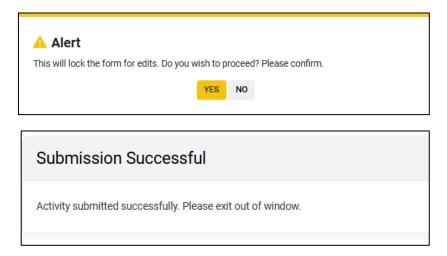


- 3. Click "Save Draft."
- 4. Next, click "Certify & Submit" or "Ready to Submit."





5. You will see an alert window. Click "Yes" to submit or click "No" to make more changes to the amendment. Once you click "Yes," you will see a "Submission Successful" message.



Signing an Amendment Authorization

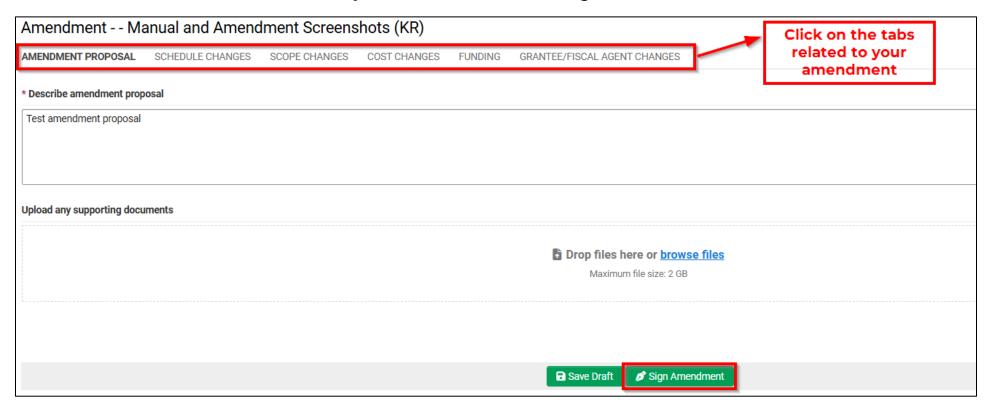
In some cases, the authorized representative will need to sign the approved amendment.

- 1. On the homepage, scroll to **"Forms Requiring Signature."**
- 2. Click on the "Amendment Authorization" tab. Click on the amendment.





3. Review the amendment tabs related to your amendment. Click the "Sign Amendment" button.



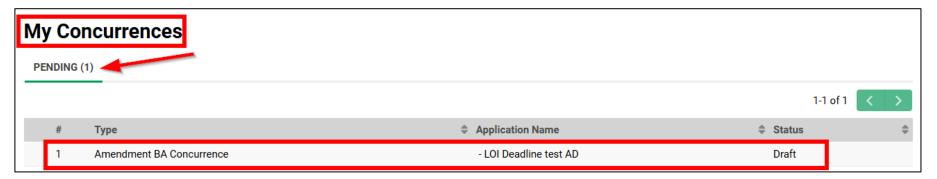


Providing Basic Agency Concurrence for Amendments

1. On the homepage, click on "BA Contact Home."

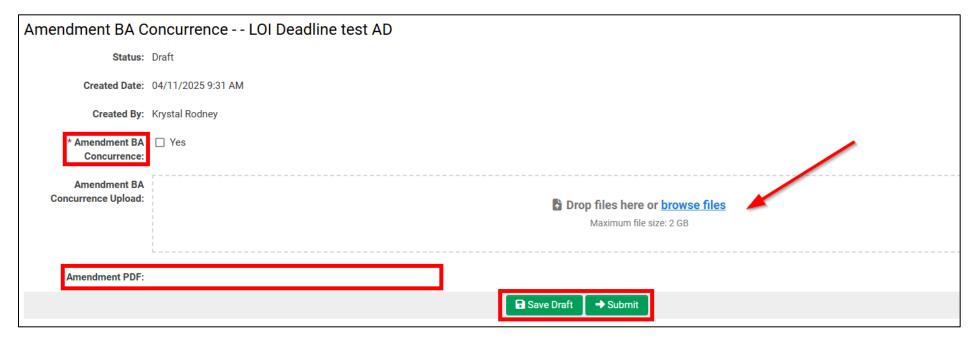


- 2. Scroll down to "My Concurrences."
- 3. Under the "Pending" tab, click on the desired amendment concurrence.





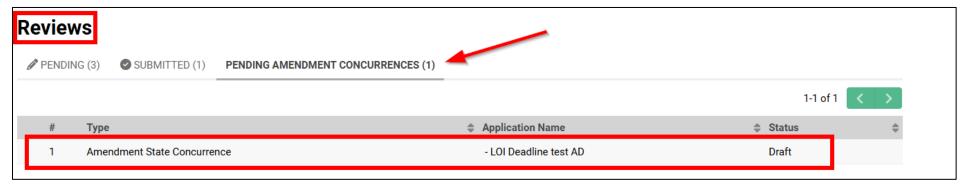
- 4. Click the link in the "Amendment PDF" section to review a PDF of the amendment.
- 5. Upload any relevant documents in the "Amendment BA Concurrence Upload" section by dragging and dropping files or clicking "Browse files."
- 6. Click "Save Draft."
- 7. To provide concurrence, click "Yes" in the "Amendment BA Concurrence" section.
- 8. Click "Save Draft."
- 9. Click "Submit."





Providing State Concurrence for Amendments

- 1. On the home page, navigate to the "Reviews" section.
- 2. Click on the "Pending Amendment Concurrences" tab.



- 3. Click the link in the "Amendment PDF" section to review a PDF of the amendment.
- 4. Upload any relevant documents in the "Amendment State Concurrence Upload" section by dragging and dropping files or clicking "Browse files."
- 5. Click "Save Draft."
- 6. To provide concurrence, click "Yes" in the "Amendment State Concurrence" section.
- 7. Click "Save Draft."
- 8. Click "Submit.

